# FISCAL Q3 2019 PERFORMANCE

## **Q3 2019 PERFORMANCE OVERVIEW**





PICKED UP IN STORE

THE HOME DEPOT

INTERCONNECTED/DIGITAL



**CSAT** 

↑ 120 BPS NEAT AND

CLEAN

↑ 280 BPS CHECKOUT TIME



+1.8% TOTAL COMP TRANSACTIONS\*

+1.8% COMP AVERAGE TICKET\*

### **DEPARTMENT TRENDS** ABOVE COMPANY AVERAGE: BROAD-BASED GROWTH

















### **PRO DRIVERS**

**INVESTMENTS** 

+1,400

STORES HAVE NEW LOOK AND FEEL



FASTENERS, PNEUMATICS, CONCRETE AND INSULATION







MAKITA 18-VOLT OUTDOOR TOOLS

NEW

#### **BLACK FRIDAY**



